

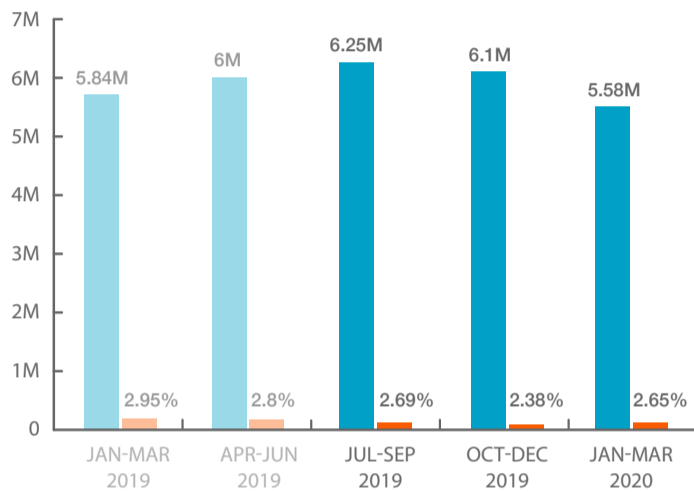
DURING JANUARY TO MARCH 2020:

- **COVID-19 LOCKDOWN IMPACT STARTING TO SHOW IN JOURNEY FIGURES** – record high traffic levels for January and February were followed in March by the lowest monthly level since the bridge opened
- **PCNs DECREASED BY 14%** when compared to the same period in 2019 – a drop of 24,000
- **OVER 97% OF ALL JOURNEYS WERE PAID FOR ON TIME** (97.4% in total)
- **INCOME FROM PCNs DOWN 20%** when compared to the same period in 2019

All revenue, either from tolls/charges or PCNs, contributes towards payment for the new bridge; it is not retained by the Council or any of its contractors.

Covid-19 lockdown impact reduces journey numbers

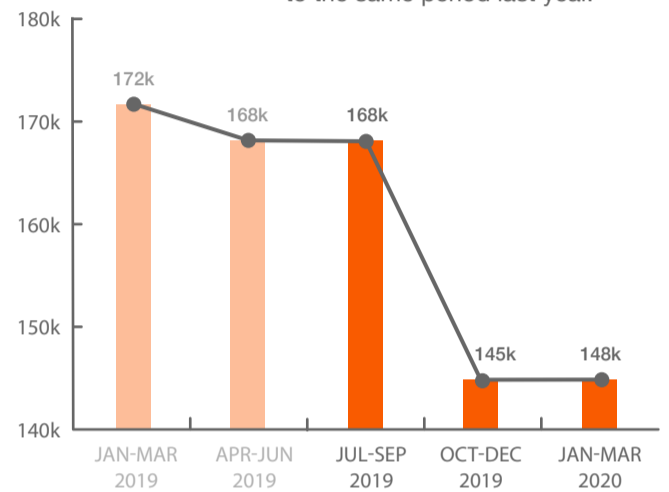
Total journeys and number of PCNs issued*



PCNs decreased by 14%** – a drop of 24,000

PCNs issued

**Comparing January-March 2020 to the same period last year.



Total Journeys and Penalty Charge Notices (PCNs)

Over 97% of customers paid their toll/charge on time

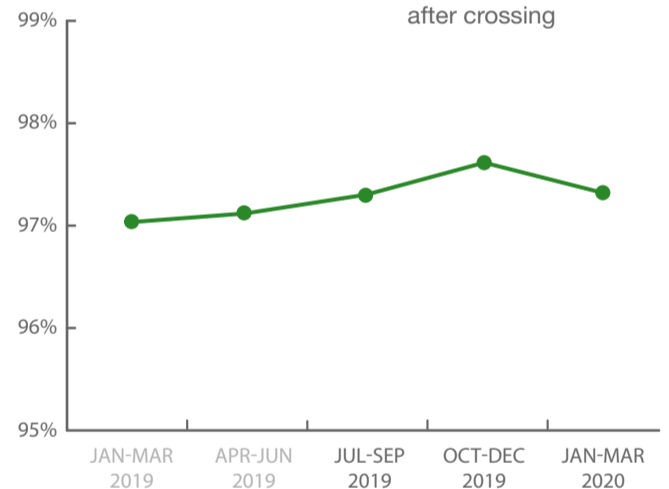
Total journeys (2019/20)

PCNs issued (2019/20)

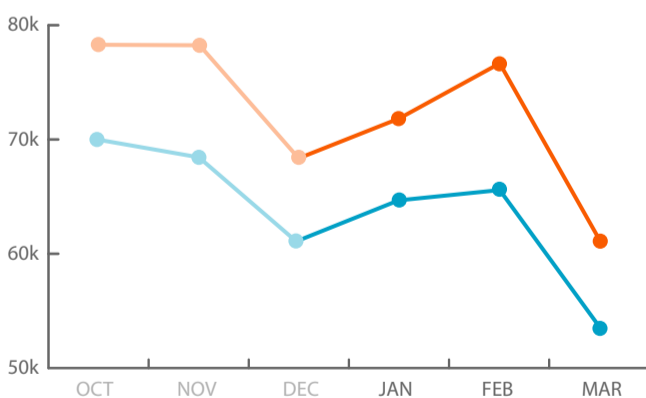
October:	2.16M	October:	55k
November:	2.05M	November:	52k
December:	1.89M	December:	38k
January:	2.00M	January:	47k
February:	1.92M	February:	45k
March:	1.65M	March:	56k

Payments made on time†

†Via registered accounts or by midnight the day after crossing

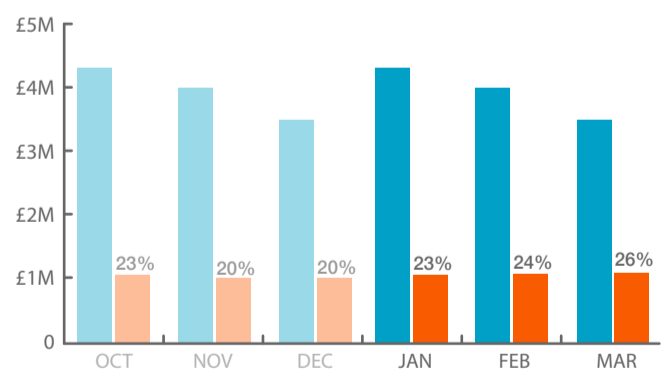


Average traffic (in 000s)



	OCT	NOV	DEC	JAN	FEB	MAR
— Avg Mon-Fri traffic:	78k	78k	68k	72k	77k	61k
— Avg daily traffic:	70k	68k	61k	65k	66k	53k

Revenue* (total and percentage from PCNs)



Total revenue

October:	£4.3M
November:	£4.0M
December:	£3.5M
January:	£4.0M
February:	£3.8M
March:	£3.5M

Revenue from PCNs

October:	£1.0M
November:	£0.8M
December:	£0.7M
January:	£0.9M
February:	£0.9M
March:	£0.9M

*Journeys made, PCNs issued and PCN revenue statistics relate specifically to the month in question. This means there is a time lag before decreased journey levels due to the Covid-19 lockdown will start to be reflected in the number of PCNs issued and the revenue received from PCNs. However, we expect the number of PCNs issued and income from PCNs to drop significantly in the next quarter in line with traffic levels.

This dashboard shows you at a glance how many vehicles are using the Mersey Gateway Bridge, average daily traffic, the number of penalty charge notices (PCNs) issued, payments made on time, total revenue received from tolls/charges, and what percentage of this comes from PCNs.

It provides a quick and easy way to view key statistics about the bridge and tolls/charges.